



Clearvale Integration

July 2011

BroadVision

Integration categories



Using Clearvale data in external applications

Pushing data into Clearvale from external applications

Using external data in Clearvale

User Authentication

Clearvale API

- REST API to read and write Clearvale data
- Data returned as JSON, XML or serialized PHP array
- See Clearvale API Guide for details

Authentication

Activity

Analytics

Blogs

Bookmarks

Calendar

Communities

Documents

Forums

Membership

Pages

Polls

Profiles

Search

Tasks



Using Clearvale data in external apps



Your HR System

Welcome admin [Change Password](#) [Logout](#)

ADMIN PIM LEAVE TIME BENEFITS RECRUITMENT PERFORMANCE REPORTS BUG TRACKER HELP

Qualification : Education

Search By: Search For:

<input type="checkbox"/>	Education ID	Course	Institute
<input type="checkbox"/>	EDU001	Clearvale Guru	BroadVision University
<input type="checkbox"/>	EDU002	Clearvale Beginner	BroadVision University

From Clearvale

Activity

- Carol Higgins commented on **Feedback on September 16th class**
- Pam Inez created a discussion **Feedback on September 16th class**
- Carol Higgins commented on **October class**
- Pam Inez created a discussion **October class**

Discussions

- Clearvale Beginner / Feedback on September 16th class
- Clearvale Guru / October class

Files

[Go to community](#)

Using Clearvale data in external apps



Mobile1to1

Shopping Cart
sign out
My Account

Laptops Phones Music Connections

 Search

\$199.00

Mobitech 100

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vivamus ut justo. Sed bibendum, sapien nec pharetra consectetur, neque est sollicitudin lectus, eu consequat risus felis eu magna. Aenean semper arcu vel libero. Ut quis enim quis nunc egestas imperdiet. Donec iaculis nibh eu tellus. Nam adipiscing leo ullamcorper erat. Aenean ac orci. Praesent nulla. Suspendisse aliquet congue justo. Mauris mattis felis ut ante. Aenean gravida, dui ut venenatis aliquet, dolor pede commodo pede, et pulvinar velit orci vel sem. Nunc lobortis ipsum vitae orci. Proin libero metus, pharetra non, laoreet non, congue ut, diam. Donec laoreet, erat nec bibendum scelerisque, ante eros ultrices enim, quis dictum sem neque in dui. Cras vitae erat. Praesent vulputate. Donec eget dolor. Vivamus dolor. Vestibulum faucibus enim id lectus. Nulla sollicitudin fermentum est.

Availability In Stock

Accessorize!



BlueEar 100
\$40.00



BlueEar 200
\$60.00

Blogs



[Mobitech 100 now on sale!](#)

[Post to blog](#)

Discussions



[Video formats?](#)

(0 replies)



[Does it have a GPS?](#)

(1 replies)

[Add a new topic](#)

Community



[Mobitech 100 community](#)

BroadVision

Using Clearvale data in external apps



- Several Clearvale content types are available as RSS feeds:
 - Blogs
 - Discussions
 - Files



Pushing data into Clearvale



Carmen

Activity

Action Items

Messages

Streams:

All Activity



Twitter : Tweet from @mobile1to1 (0)

Great new products from Mobile1to1 coming soon!

<http://www.twitter.com/mobile1to1/status/88196257721499648>

2 days ago | [Comment](#)

What do you think?



Twitter : Tweet from @paulizak (0)

any news on the release date of the Mobile1to1 mPhone 5??

<http://www.twitter.com/paulizak/status/88198783514587136>

2 days ago | [Comment](#)

What do you think?



Techtr figure

by Ceyr

Comm



Major

by Park

Comm

Add Blog Post +

Forums



Annua

by Par

Status:

0 Repl

ie

1, 2011

Brad Innis

20, 2011

Pam Inez

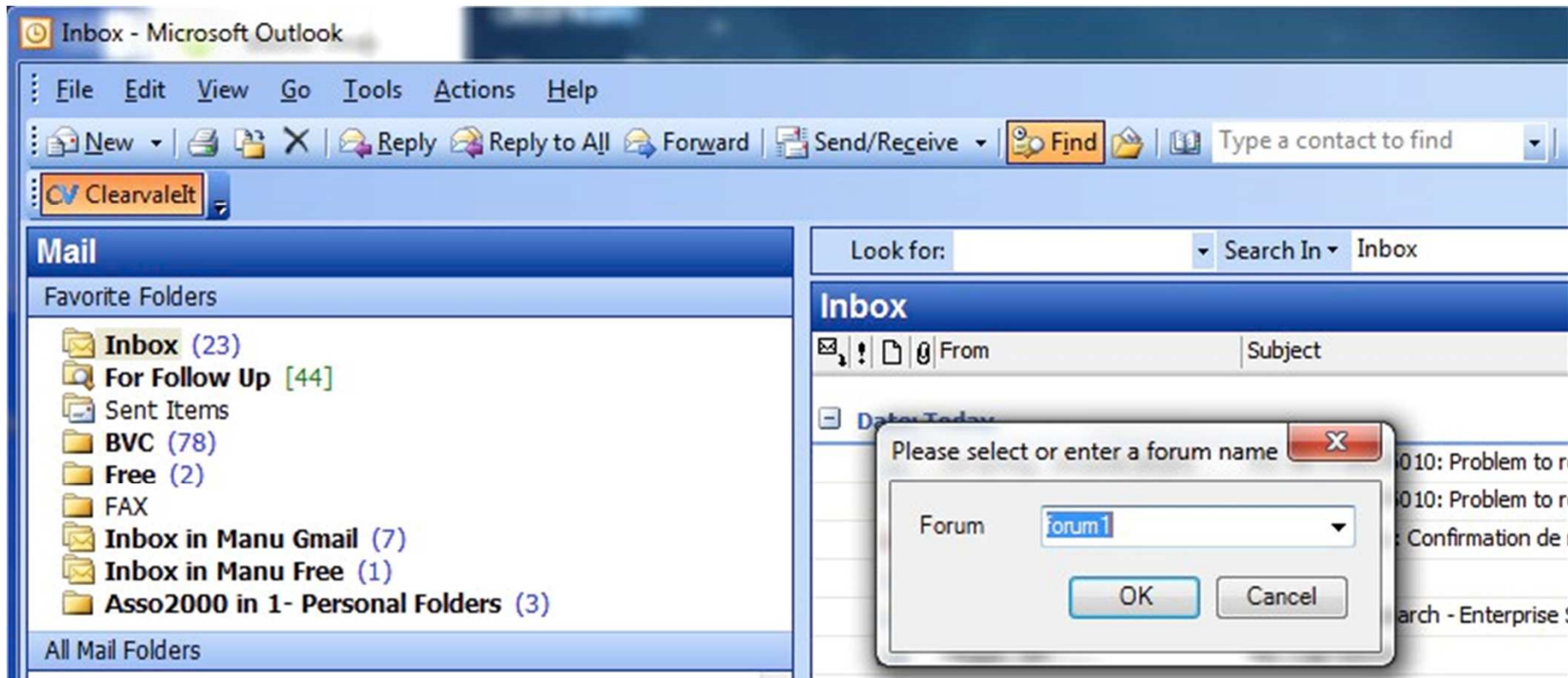
a

4, 2011

Paris

BroadVision

Outlook plugin



Gmail plugin



The screenshot displays the Gmail web interface. At the top left is the Gmail logo. Below it is a 'Compose mail' button. A search bar contains 'Search Mail' and 'Search the Web' buttons, with links for 'Show search options' and 'Create a filter'. A navigation bar includes 'Back to Inbox', 'Archive', 'Report spam', 'Delete', and 'Move to' buttons. The left sidebar lists folders: 'Inbox', 'Starred', 'Important', 'Sent Mail', 'Drafts', 'Follow up', 'Misc', 'Priority', and '3 more'. The main content area shows an email from 'Gmail Team' dated 'Jul 12 (7 days ago)'. The email body features five mobile phone icons and the text: 'The days of needing your computer to get to your inbox are long gone. You can now use Gmail on your mobile phone to access your email from anywhere.' Below this is a 'Get Gmail for your phone' button. A 'clearvate it!' plugin is visible, with options for 'Blog' and 'Forum'. A dropdown menu for 'Blog' is open, showing '--Select Blog Folder--'. At the bottom of the plugin are 'Reply' and 'Forward' buttons and a text input field.

Using external data in Clearviale: RSS



BroadVision blog Edit

RSS Feed URL

Number of items to display

Include excerpt

Include post date

Title:

Privacy: Who can see this?:

Display content after main page loads:

Yes No

BroadVision Blog

- [Social Media Horror Movies](#)
Posted on 14 Jul 2011 | 8:21 AM
- [Brian Solis: Enterprise Innovation, from the Inside Out - the video](#)
Posted on 2 Jul 2011 | 5:34 PM
- [An Evening With Paul Greenberg - the video](#)
Posted on 27 Jun 2011 | 6:33 PM

Using external data: Twitter



Twitter Edit

Number of tweets to show

Select a type to display:

- Follow a person
- Follow topics
- Show tweets sent by people
- Show tweets sent to people

Enter a username

Title:

Privacy: Who can see this?:

Display content after main page loads:
 Yes No

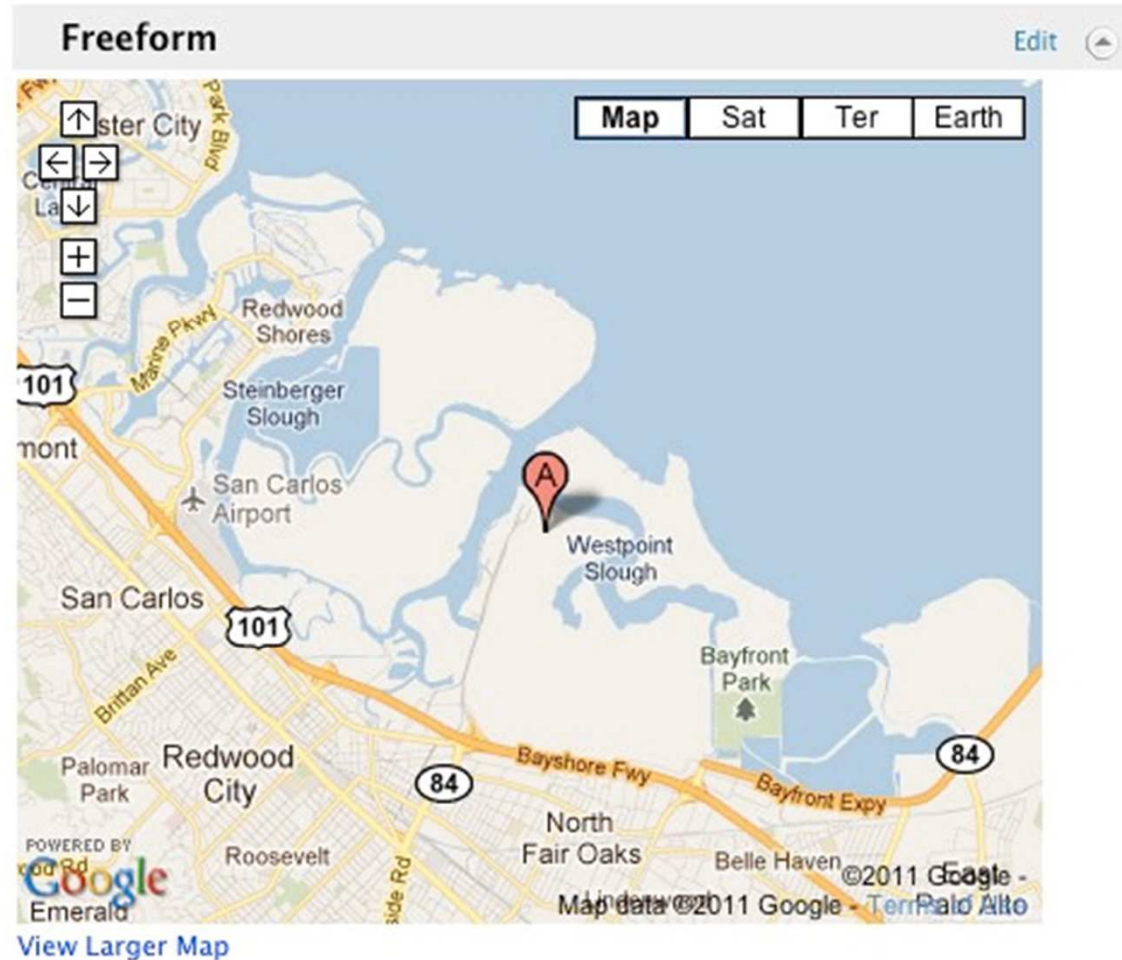
Save

Click to refresh

_richardhughes: RT @stefanomizzella:
Choosing the Right Social Business
Technology <http://t.co/dd2thb5> via
@britopian
4 hours ago

arubei: @_richardhughes you are most
welcome!
3 days ago

Using external data: freeform widget



Using external data: freeform widget




Find us on Facebook


Mobile1to1
✓ Like You like this.

Mobile1to1
Major new product announcement from Mobile1to1 next week!
10 August 2010 at 09:18

Mobile1to1
Announcing The Amazing Techtrend Touch
Mobitech are pleased to announce the launch of the amazing Techtrend Touch tablet computer. Even better than an iPad! Available now! Only \$499 #f #t
04 February 2010 at 16:15 via twitterfeed


Twitter
@mobile1to1

 **larry_top** Hey @mobile1to1, lots of overheating batteries in TechTrend laptops – is there a general fault?
300 days ago · reply · retweet · favorite

 **paulizak** Techtrend laptop battery overheated and caught fire! Sort it out @mobile1to1!
278 days ago · reply · retweet · favorite

 **_richardhughes** New @mobile1to1 products... too good to be true?
278 days ago · reply · retweet · favorite

 **broadwayfinance** @mobile1to1 are you Apple in disguise?
278 days ago · reply · retweet · favorite

 **larry_top** Hey @mobile1to1, lots of overheating batteries in

twitter  Join the conversation

External content widgets



Richard Hughes

Statistics

Network Administration

Member Administration

Reported Content

Appearance

Email Templates

External Widget

External Widget

Download Key

Name

LinkedIn

External URL

http://[redacted]/widget/linkedin.php

Action

Delete

External content widgets



Add widgets to your page





















Choose the features you want to add to your page by dragging them from the **Widget gallery** on the right, to any of the three widget areas below, and position them where you would like them to appear.

To remove a widget drag it back to the **Widget gallery**.

Layout:

(Fixed position on page)	(Fixed position on page)
(Fixed position on page)	LinkedIn  



Widget gallery

- My Communities  
- Polls  
- Profile Directory  
- RSS Feed  
- Suggested Items  
- Teamwork Plans  
- Twitter  
- Videos  
- Wiki  
- External Widget**
- LinkedIn  

[Back to Top of page](#)

External content widgets



LinkedIn Edit  

Widget Title:

Privacy: Who can see this?:

online:
 Yes No

Application specific data

User ID:

Company:

Display content after main page loads:
 Yes No

External content widgets



Richard Hughes

integrating things

What's on your mind?

Post

Activity

Action Items

Messages

Streams: All Activity



Richard Hughes : integrating things

36 minutes ago | [Comment](#) | [Delete](#)

What do you think?



You changed [paris mobile1to1.com](#) network role from Reader to Writer

Jul 11, 2011



You changed [Bailey Sutton](#) network role from Disabled to Writer

May 9, 2011



You changed [two r.com](#) network role from Writer to Disabled

May 9, 2011

[Edit Settings](#)

Profile Information

Connections

Following: 0

Followers: 1

Recognition

Activity Points

This week: 1

This month: 2

Lifetime: 213

LinkedIn

Edit



Richard Hughes

Director of Product Strategy at BroadVision
Oxford, United Kingdom



[View Profile](#)

BroadVision



Driving innovation since 1993, BroadVision is a global provider of strategic e-business solutions. Our modular applications and agile toolsets, built...

Redwood City, 201-500 employees

[★ Following](#)

BroadVision employees in your network:

- [Pehong Chen](#), CEO at BroadVision
- [Jason New](#), Solution Architect at BroadVision
- [Serena Combi](#), Finance Manager Italy at BroadVision

BroadVision

CRM integration



- Enables Clearvale to connect to an existing CRM system
- SOAP-based web service
- Allows users to create and retrieve CRM case details

lac ut? Nisi!
itor proin ac,
nagna

Customer Service Edit -

415521000000065001: i think the processor has exploded
New
15th July 2011

415521000000064001: my phone is broken
New
14th July 2011

415521000000060001: Mobitech 100 drops calls
New
7th July 2011

Create Issue + More

CRM integration



Mobile1to1

Laptops Phones Music Connections Admin

Mobitech 100

Issue Details

41552100000060001 Mobitech 100 drops calls

Reported by: Bill on 7th July 2011 15:01:03
Priority: High
Status: New

My Mobitech 100 keeps dropping calls. Please help!

Mobile1to1 support You must be holding it wrongly
 7th July 2011

Add comment

Home Leads Accounts Contacts Potentials Campaigns Reports Dashboards Cases Admin

New Lead | New Account | New Contact | New Potential | New Campaign | New Task | New Event | New Case

Case Details

Go Edit Delete Clone Print Preview

Case Information

Case Number:	41552100000060003	Case Owner:	Conrad H
Case Origin:	Web	Email:	
Status:	New	Reported By:	Bill
Product:	Product	Created By:	Conrad H 2011 03:01:43 PM
Subject:	Mobitech 100 drops calls	Modified By:	Conrad H 2011 03:01:43 PM
Priority:	High	No of comments:	0

Description Information

Description: My Mobitech 100 keeps dropping calls. Please help!

Internal Comments:

Solution Information

Solution:

Add Comment:

Comment Information

Comments:

Edit Delete Clone Print Preview

Notes

New Note

	Note Title	Note Content	Modified Time	Created Time
Edit Del	Mobile1to1 support	You must be holding it wr....	07/07/2011 03:01:43 PM	07/07/2011 03:01:43 PM

Authentication



LDAP

Google Apps

OpenID

External Login Page